

To our valued team members, customers, and families,

Platinum DB Consulting (PDB) is reaching out to assure you that the health, well-being, and safety of our customers, partners, and employees are our highest priority. Given the recent abundance of caution related to the transmission of COVID-19, we have made the decision to work remotely and conduct all day-to-day meetings virtually. Given the nature our industry, taking these precautions will not impact delivery of the Platinum DB services. Our services can be delivered effectively off-site as they are on-site.

With our technology and platforms, we are able to work remote from anywhere and have the resources and tools necessary to perform services securely from various locations. To make determinations around remote work and office closures, we are carefully monitoring and heeding the advice from the World Health Organization, the Centers for Disease Control, the U.S. Department of State, and government and health officials in local communities.

As a cloud-based company with a geographically-dispersed and flexibly remote team members Platinum DB is prepared to virtually manage business continuity challenges. Platinum DB's approach is designed to ensure that service remains available to our customers during times of challenging events. Platinum DB's business continuity planning is also intended to ensure open channels for timely communications with our customers, team members, and stakeholders.

Platinum DB's cloud services are designed with redundancy and fail-over capabilities to reduce the possibility of significant impact. We maintain policies and procedures for responding to emergencies and disaster recovery.

At Platinum DB, your goals are our goals. In times of unexpected challenging events, we have plans, processes and teams in place to ensure our services work seamlessly, so our customers can focus on their critical business goals.

As our customers are examining their own preparations for potential disruptions caused by COVID-19, Platinum DB is proactively sharing the information below to support current efforts. Platinum DB will continue to assess company plans, and share relevant updates, as warranted.

Please be safe, take the necessary precautions, and take care of yourselves and families. Your safety and well-being are our priority. Feel free to [contact us](#) with any questions or concerns.

Regards,

Anthony DeRosa
President
Platinum DB Consulting